

# Jimmy Phan

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## EDUCATION

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**Bachelor of Computer Science, Algoma University** 2022 – 2024

**Bachelors of Science with Honors, Kinesiology and Health Science, York University** 2017 – 2021

## PROFESSIONAL EXPERIENCE

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**Software Developer (Intern), GoodLife Fitness** 2023 – present

- Collaborated in a cross-functional team to design and develop a comprehensive full-stack web application with a user-friendly API, streamlining business processes and ensuring compliance with legal requirements.
- Contributed to an automation project aimed at optimizing business workflows and seamlessly integrating online lead generation into CRM tools for accurate reporting. This initiative reported 40% more leads captured.
- Supported the maintenance of comprehensive documentation of large-scale projects within the team, ensuring all processes, technical details and best practices were well-documented and easily accessible to team members.
- Promptly resolved workflow-related tickets to maintain the accuracy and compliance of a sensitive database.
- Continuously expanded my knowledge of software development best practices, learning new technologies and tools.
- Used technologies and frameworks such as **ASP.NET, C#, HTML/CSS, JS, Bootstrap, Power Automate, Power Apps, Snowflake, Dynamics, Salesforce, Figma, Jira, Azure, and Github.**

## LEADERSHIP EXPERIENCE

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**Fitness Advisor / Motivator, GoodLife Fitness** 2022 – 2023

- Ranked top 10 in the Greater Toronto Area for total sales or lead generation with recognition from the district managers.
- Achieved high new member satisfaction through consistent and passionate member follow-up.
- Improved the sales department by transforming marketing strategies to generate high-quality leads.

**Department Leader, Uniqlo Canada** 2018 – 2022

- Propelled and strategized men's clothing sales to increase by 5% consistently through store layout changes.
- Trained new sales associates to be consistent high performers in their department of choice.
- Demonstrated the ability to coordinate and collaborate with a team of 20+ employees to accomplish company goals and values to achieve and maintain a 4.5 rating on Google reviews.

**Team Leader, McDonald's** 2015 – 2018

- Delegated tasks to ensure smooth operations and maintain McDonald's standard of quality.
- Optimized service techniques to ensure the fastest service during peak hours with set time targets.
- Selected by management to provide a positive training experience for all departments at McDonald's.

## PROJECTS

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**Club Event Management System** 2023

- Took ownership and led a team of 4 developers to produce a **full-stack web application** that aims to help school clubs create and manage their events including obtaining up-to-date financial information using **Agile** methodologies.
- Facilitated weekly sprints to review project timelines, assess risks and assign tasks to team members.
- Used technologies and frameworks such as **Java Spring Boot, MySQL, React.js, HTML/CSS, GitHub & Jira.**

**Random Quote Generator** 2023

- Created a random quote generator using **HTML CSS & JavaScript** and **Quotable API**.
- A random quote is generated with a button and includes options like quote to speech and copy or tweet new quote.

**Automation Scripts** 2022

- Built a script that automated the process of merging pdf files using **Python** and **Shell script**
- Built a local script that converted a playlist of Spotify songs into a .mp3 files using **Flask, Python** and **Spotify API**

## TECHNICAL SKILLS

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### Languages

Java, Python, HTML/CSS, JavaScript, C#, MySQL

### Technologies

Github, Azure, ASP.NET, Spring Boot, React.js, Jira, Figma